

Dear Customer,

There is a solution for the connection problem of the GNS3000 with certain iOS devices.

The firmware of the GNS3000 Bluetooth module must be updated.

For technical reasons, this update is not possible via SD card but must be carried out 'OTA', i.e. over the air via the Bluetooth interface.

Before we publish this update and the corresponding documents on our website, I would like to give you the opportunity to carry out this update in advance.

Although you are an iOS (Apple) user, the update can currently only be carried out via Android.

I hope that you have an Android (cell phone, tablet) at your disposal.

Please find attached a zip file with the Android APP and the new firmware file (BT836B_LocatorMFi_20231201_BL_320_APP_715_Update.dfu).

I have also attached the instructions from the manufacturer of the Bluetooth module and 2 of my own screenshots, which are intended as a supplement to the instructions.

For communication between the app and the GNS3000, it is not necessary to pair the GNS3000 with your Android device beforehand. The app also recognizes unpaired Bluetooth devices.

I would be pleased if you could give me a little feedback afterwards.

Yours sincerely

GNS Electronics GmbH